

## Marshall Dental Excellence Update

Infection control has always been a top priority for our practice. Our infection control practices are designed so that when you receive care, its both safe and comfortable. Our office follows infection control recommendations from the American Dental Association (ADA), the U.S. Centers for Disease Control (CDC) and Occupational Safety and Health Administration (OSHA). We are also following guidance from the MN Department of Health and MN Board of Dentistry regarding reopening our dental practice after the mandated closures caused by Covid-19. Our clinical staff just completed our annual OSHA training in April, and we follow all of these agencies for updates and new guidance.

The next time you come in you may see some changes. We made these changes to help combat the unique challenges Covid-19 has posed. For example:

- Our office will communicate with you prior to your appointment to ask you some screening questions. If you receive a text link to the screening, please follow the secure link to complete the screening.
- We will ask you to wear a mask when you come to your appointment. Please bring your own and wear it into the building, but if you don't have one, we will have a basket of cloth masks just inside the front door for you to borrow while you are here.
- You might notice that our waiting room is emptier than usual—we have removed toys, magazines, brochures and other items because they are difficult to disinfect. If you need anything while you are at the office, just let us know. We have also placed the chairs 6 feet apart to enable social distancing.
- We will ask you to wait in your vehicle when you arrive for your appointment to limit use of the waiting area. Give us a call or reply to the text we send you to let us know you are here, and we will let you know when we are ready for you to come in. If you can't wait in your car, no problem, just let us know and come on in.
- Our dental care providers and staff will be wearing more personal protective equipment than before to help keep them safe, which helps you stay safe too. When your care providers are healthy and well-protected, we can take better care of you.

We look forward to seeing you again, and we are happy to answer any questions you have about the steps we are taking to keep you, our staff and all of our patients safe in our practice. To make an appointment, please call our office at 507-537-1052.